

tinue or make changes in the unit and/or in any of its insulating windows and patio doors. If the unit covered by this Limited Warranty is not available, in the event of replacement of a non-conforming unit, Polaris Window & Doors shall have the right to substitute a replacement unit that in Polaris Window & Doors sole discretion is of equal quality or value.

Polaris Window & Doors is providing an express Limited Warranty as set forth herein. Polaris Window & Doors cannot and shall not be liable for a breach of any other written or oral express warranties, such as those, if any, given by dealers, contractors, applicators, installers or distributors of the units and/or of the Polaris Window & Doors insulated windows and patio doors containing the units. **Any implied warranties of merchantability and fitness for a particular purpose, are limited in time to the duration of this express limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Polaris Window & Doors shall not be liable for any consequential damages or incidental damages for breach of any express, written, oral or implied warranties. Your exclusive remedy shall be replacement or credit only on the terms stated in this express limited warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.**

This Limited Warranty gives you specific legal rights. You may also have other rights, which vary, from State to State. Claims under this Limited Warranty must be presented in writing, as soon as practicable after discovery of non-conforming unit and in all cases within the applicable warranty period, to:

**Quality Assurance Manager  
Warranty Claims Department**

**500 Victoria Rd., Austintown, Ohio 44515**

This claim should (i) describe the claimed defect, (ii) provide the order number and date of manufacture of the unit. (iii) provide that the claimant is the Original Purchaser, and (iv) state the Original Purchaser's name, address, and telephone number.



[www.polariswindows.com](http://www.polariswindows.com)

Manuf. by Polaris® Windows and Doors 500 Victoria Rd, Austintown, OH 44515

WR331 CAM 4/17



**VINYL  
WINDOWS  
+ PATIO DOORS  
DYNAWELD®**

**LIMITED LIFETIME  
WARRANTY**

**PURCHASED FROM:**

\_\_\_\_\_  
Retailer's Name / Contractor's Name

\_\_\_\_\_  
Address

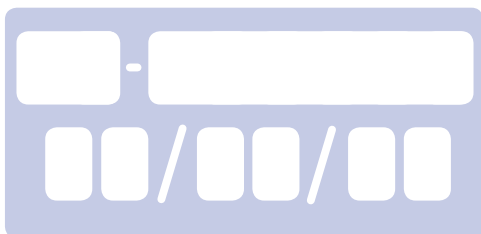
\_\_\_\_\_  
City

\_\_\_\_\_  
State

\_\_\_\_\_  
Zip

\_\_\_\_\_  
Phone

\_\_\_\_\_  
e-mail



Record your order number and date of manufacture here. They are printed on a sticker in the upper inside frame of your windows and patio doors. All of your windows and patio doors have the same order number and date. Your order number is distinctive to YOU. All service solutions are dispatched and tracked with your order number.

**DO NOT REMOVE  
DATE ORDER NUMBER  
WARRANTY CODES**



# DynaWeld® Limited Lifetime Warranty

## Vinyl Residential Replacement Window & Patio Door

This Limited Lifetime Warranty applies to the original Homeowner.

**HARDWARE:** Polaris Window & Doors, warrants, subject to the conditions and restrictions contained herein, that Polaris Window & Doors fenestration products shall be guaranteed against defects in materials and workmanship for a period of thirty (30) years from date of acceptance of the installation, provided installation is in accordance with the manufacturer's specifications and instructions. This warranty does not include parts that have been abused, misused or not used for the purpose intended or parts that have been damaged in shipments that are not the responsibility of Polaris Window & Doors.

**LIFETIME FRAME AND SASH:** Polaris Window & Doors warrants that the vinyl extrusions manufactured from Polaris Vinyl Compound, for use by Polaris Window & Doors in fabricating the windows and patio doors, are free from defects in material and workmanship in the course of manufacture and will not materially rot, rust, crack, warp, pit, corrode, peel or blister during the warranty period and will not materially fail to maintain their basic color characteristics in the warranty period.

**INSULATED GLASS LIMITED WARRANTY:** Polaris Windows and Doors warrants that its insulating glass units (the Product) will be free from material obstruction of vision as a result of dust or film formation on the internal glass surfaces caused by failure of the hermetic seal due to faulty manufacturing of the unit. The Polaris Windows and Doors warranty of the Product shall extend for a period of thirty (30) years after the date of installation. Should the glass fail after the year indicated below as a result of defects, then Polaris Windows and Doors will charge you a fixed percentage of the company's selling price for insulated glass at that time, according to the following schedule.

Years	Payment Percentage
0 to 20	0%
21 to 30	50%

If Polaris Windows and Doors elects to supply another product as described below, the warranty on said Product will extend for the balance of the original 30-year period.

If the unit fails to perform in accordance with the above statements during the applicable warranty period, Polaris Window & Doors shall, upon written notification and validation of the complaint by inspection by its designated representative, supply a replacement for the non-conforming unit or grant a credit for a portion of the cost of the unit, as herein after specified. Polaris Window & Doors obligation under this Limited

Warranty is to supply a replacement unit for the non-conforming unit FOB Polaris Window & Doors nearest active dealer to the installation during the first year of the Limited Warranty period. Labor of any kind or other costs to remove the non-conforming unit and/or to install the replacement unit is not included in this Limited Warranty. Polaris Window & Doors shall bear no other expense of any kind and the Original Purchaser's exclusive remedy shall be replacement or credit on the basis stated. The Original Purchaser shall pay any and all labor costs necessary to install replacement units.

This Limited Warranty is void, and Polaris Window & Doors shall not be obligated to replace any unit or provide a credit for any unit where the necessity of such replacement in Polaris Window & Doors opinion, is due in whole or in part to improper installation of the Polaris Window & Doors insulated window and/or patio door containing the unit, maintenance or service, modification or alteration or accident, involving the unit. Additionally, this Limited Warranty shall not apply to (i) a unit sold or installed outside of the United States, (ii) a unit damaged in handling and/or installation, (iii) a unit that is subjected to stresses resulting from localized application of heat causing excessive heat differentials over the surface or edges of the glass, (iv) seal failures due to faulty or improper installation, (v) use of unapproved exterior applied agents (e.g., unapproved cleaning agents, oil based compounds, etc.), (vi) any installation in excess of 6,000 feet above sea level of any unit without proper capillary breather tubes, (vii) in the event of application of films or decorations (e.g., sun-absorbing or reflective films or decorative substances), (viii) a unit installed in a high vibration area (e.g., airports) or a high moisture area (e.g., swimming pool or spa enclosures), where there is excessive vibration of the building or foundation or abnormal moisture or chemical environments, (ix) a unit sold or installed in an excessive saline environment, or (x) a unit that has been subjected to pressure cleaning.

If Polaris Window & Doors supplies a replacement unit, the Limited Warranty of the replacement unit will extend for the time remaining on the original Limited Warranty hereunder and the warranty period will not be extended. In all cases, the date of manufacture of the Polaris Window & Doors insulating window and patio door containing the unit to the date that the claim is made will govern the extent of the coverage under the Limited Warranty.

Polaris Window & Doors reserves the right to discon-